Google Sign In - FAQs

What is Google Sign In?

Google Sign In allows you to log into your library's EBSCO resources and to create a personal My EBSCOhost account using your Google login credentials (i.e. Gmail account).

Benefits of using Google to authenticate include:

• Easier access: You don’t need to remember additional login credentials to access your My EBSCOhost account.
• Increased security: EBSCO does not store Google usernames and passwords.

Notes:

• At this time, Google Sign In is only available with the creation of new My EBSCOhost accounts.
• Google Sign In will not be available to users of Dynamic Health, DynaMed and DynaMed Plus.

How do I sign in to EBSCOhost, EBSCO Discovery Service, Explora using my Google account?

If your administrator has enabled Personal User Authentication for your institution's account, you are able to use the account you created to sign in with your Google account.

To sign into EBSCO with your Google account:

2. Click the **Sign in with Google** button above the EBSCO login method.
   
   ◦ If you are already logged into your Google account, you are seamlessly authenticated into EBSCO.
   
   ◦ If you are not logged into your Google account, you are presented with the Google sign-in screen to enter your credentials (i.e. username and password) before being logged into EBSCO.

**How do I create a My EBSCOhost account using my Google Account?**

**To create a personal My EBSCOhost account with your Google account:**

1. Log into My EBSCOhost, EBSCO Discovery Service or *Explora* with your institutional credentials. (IP address, Username/Password, Library Bar Code, etc.)

2. Click the **Sign In** link in the top toolbar.

3. Click the link to create a new account.
4. If you are on the **Create a new account** screen, click the **Sign up with Google** button.

   - If you are already logged into your Google account, you are prompted for permission to associate your account with EBSCO.

   - If you are not logged into your Google account, you are presented with the Google sign-in screen to enter your credentials (i.e. username and password).

   - If you do not have a Google account, click **More Options** and select to create a new account.

5. After successful Google sign-in, click **Continue** to confirm you wish to create a new account using your existing Google credentials.

6. Click **Continue** after your account has been created.
How do I sign into my personal My EBSCOhost folder account using my Google account?

If you have already created your personal account with Google, you can sign into your account at any time.

To sign in to your personal account with your Google credentials:

1. Sign into EBSCOhost, EDS or Explora at [https://search.ebscohost.com](https://search.ebscohost.com) with your institutional log in credentials.
2. Click the Sign In link in the top toolbar.
3. Click the Sign in with Google button.
   
   ◦ If you are already logged into your Google account, you are seamlessly authenticated into your personal account.
   
   ◦ If you are not logged into your Google account, you are presented with the Google sign-in screen to enter your credentials (i.e. username and password).

After successfully logging into Google, you are returned to the previous screen you were on.

Can I use my existing personal My EBSCOhost account to log in with Google?

At this time, you must create a new My EBSCOhost account using your Google account to use this authentication option.

Can I use my institutional GSuite for Education account to log in to EBSCO?

Yes. Your GSuite for Education account can be used to log into EBSCO. Simply enter your institution's GSuite e-mail at the Google Sign In prompt.

Are my existing folder items carried over into my new My EBSCOhost account?

Because you must create a new account in order to use your Google account credentials, the folder items you have previously saved do not appear in your new account.
Why am I unable to sign in to EBSCOhost, EDS, or Explora with my Google account?

If your library's administrator has not enabled Personal User Authentication for your institution, you will not be able to use the personal My EBSCOhost account you created with your Google credentials to log in. Your Google credentials would only be used for logging into your personal folder account.

Please contact your institution's library administrator for more information.

I received an error message when I tried to log in using my Google account? What should I do?

If you receive an Authentication Error Code 134, this means you have not yet authorized your Google account with your institution. You must first log in to your library's EBSCO resources through your institution before you can create a My EBSCOhost account. If you receive an Authentication Error Code 104, this means that your institution does not allow users to log in to EBSCO resources using their Google credentials.

Why did I receive a message that I must re-authorize my credentials to sign in to EBSCOhost?

Depending on how your administrator has configured your personal account, you will be required to periodically re-authorize your credentials between every 90 to 365 days.

To re-authorize your personal account, begin by logging into EBSCOhost using your institutional credentials, i.e. IP address, ID and password, library bar code, etc.

After logging in, click the Sign In link and sign in to your personal account with Google. Once you are signed in, your account is re-authorized.